

# HARDIS OMS

by Hardis Supply Chain

## The Smart OMS Built for Unified Commerce

Turn complexity into competitive advantage with real-time stock visibility, smart fulfilment, and a modular platform built for retail scale.



### The complexity of modern retail.

From rising fulfilment costs and siloed systems to the pressure of delivering fast, seamless customer experiences; running profitable omnichannel operations is tougher than ever.

That's why modern retailers are turning to OMS to unify systems, automate fulfilment, and scale with confidence.

Hardis OMS is an enterprise-grade Order Management System designed to orchestrate your entire order lifecycle; from inventory and fulfilment to delivery, returns and beyond. Built on composable, API-first architecture, it gives you the power to grow without complexity.

#### Built for:

- Mid-sized to enterprise retailers with omnichannel complexity
- Brands expanding into D2C models
- Retailers selling across stores, ecommerce, and marketplaces
- Businesses managing complex fulfilment, legacy systems or multi-node inventory
- B2B and B2C retailers looking to unify operations and modernise tech stacks

#### Retailer Challenges Solved

- Real-time stock visibility across all channels
- Smarter order routing to reduce delivery costs
- Fewer split shipments and returns
- Seamless fulfilment from store, DC, or 3PL
- Faster time-to-value with modular deployment

### Key Capabilities

#### Inventory & Availability

- Live inventory across stores, DCs, suppliers
- Enhanced ATP (Available to Promise)
- Inventory segmentation and prioritisation

#### Fulfilment & Order Routing

- AI-powered Smart Allocation Manager (SAM)
- Ship-from-store, 3PL, warehouse, dropship
- Orchestration across split orders and returns

#### Omnichannel Experience

- Click & Collect, kerbside, marketplace support
- POS, ERP, WMS, TMS integrations
- Returns, refunds, and smart exchanges

#### Platform Architecture

- Composable, modular deployment
- REST APIs and prebuilt connectors
- Cloud-native, multi-brand, multi-country



# Benefits



## Real-time stock accuracy

Prevent overselling with live inventory visibility across stores, warehouses and suppliers.



## Smarter fulfilment

AI-powered routing ensures faster, cheaper delivery every time.



## Fewer returns

Give customers better fulfilment choices upfront to reduce disappointment and operational waste.



## Omnichannel execution

Connect all channels; store, ecommerce, marketplace, app. for seamless order journeys.



## Built to scale

Add new features, regions, or partners without replatforming.

# Why Choose Hardis OMS

- Built for unified commerce: Connects channels, systems, and fulfilment
- Enterprise-grade without the cost: Scale fast without replatforming
- AI-powered decisioning: Smarter fulfilment, happier customers
- Composable & API-first: Integrates with your stack, adapts as you grow

Revenue grew  
**400%**

driving seamless expansion. Real-time stock visibility increased sellable stock across all sales channels.



Hardis OMS  
**automatically triggers replenishment based on real customer demand,**

7x days a week. This has shortened delivery times, improved availability and freed up internal resources.



## Ready to transform your operations?

Book a personalised demo to try OMS for yourself.



As part of Hardis Group, we bring 40+ years of expertise in retail technology, logistics, and fulfilment. With 1,700 employees and a global presence, we provide retailers and brands with the technology, strategy, and support needed to scale confidently and future-proof operations.

From omnichannel fulfilment to scalable retail solutions, we're ready to help you navigate the future of unified commerce.